

Internet

How much does it cost?

- Residential Standard up to 250Mbps for \$34.95/month
- Residential up to 1Gbps for \$49.95/month
- In addition to Beehive's monthly service fee, a connection fee is charged for use of the UTOPIA network and will be charged by UTOPIA or your city.

What options do you have?

- Lease a router from Beehive Broadband or purchase one. If a router is purchased, Beehive recommends a 1-Gig capable router with N or AC WiFi built in. If you purchase your own router, Beehive will not be able to support the device.
- If a router is leased from Beehive, the company will manage the Wi-Fi and device support
- The cost to lease a router from Beehive for data and/or phone is a one-time charge of \$40 and a monthly charge of \$5.

BEEtv

How much does it cost?

Packages

- Lifeline Package for \$19.95/month
- Family Package for \$49.95/month
- Entertainment Package for \$59.95/month
- Total Package for \$99.95/month
- Premium Channel Add Ons

Premium channel add-ons

- HBO \$17/month
- Showtime \$15/month
- Cinemax \$14/month
- Starz/Encore \$13/month
- Spanish Tier MiTV \$8/month
- NFL Redzone \$5/month

TV equipment rental options

- 4th Generation Apple TV Set Top Box \$7 per box per month
- Monthly DVR Service Fee (required) \$15/month

What options do you have?

- BEEtv is accessed through a fourth-generation or newer Apple TV that can be purchased by the customer or rented through Beehive Broadband. BEEtv is transmitted directly to your Apple TV through our free app. (If you purchase your own Apple TV Beehive will not be able to support the device.)
- Each Apple TV requires an Apple ID and HDMI cable to connect to the TV that must be supplied by the customer.
- Customers can use the same Apple ID on each Apple TV.
- BEEtv can be streamed through any device with your web browser at home or on the go.
- From the free BEEtv app, you can watch live TV or use a cloud-based DVR to record up to 120 hours of programming.



Digital Voice

(VOIP Telephone Service)

How much does it cost?

- \$19.95 + taxes + a one-time provisioning fee per phone line.*
- \$40 one-time provisioning fee if Beehive's router is used for data and phone service.
*If a router is not leased from Beehive, a \$5 monthly rental fee for phone equipment is needed.

What options do you have?

- Let Beehive know your preference for either a new phone number or to keep an existing one
- Complete a Letter of Authorization to keep an existing number and Beehive can request the port from the current phone company.
- Let Beehive know your preference to list phone numbers in public directories.

If Beehive Broadband equipment is used

The customer must provide a \$100 deposit OR provide the account owner's social security number and birthdate. If service is canceled, the customer must return the equipment to Beehive Broadband within 7 business days to avoid additional charges. A deposit will be applied to any unpaid balance or returned to customer within 4 - 6 weeks from the time of cancellation.

General information about UTOPIA

- UTOPIA is the infrastructure provider and Beehive Broadband is the internet provider
- With Beehive Broadband, you don't need a contract! Service with Beehive is month-to-month. However, UTOPIA may require a contract.
- Beehive provides devices or equipment needed via mail to the customer with installation instructions.
- A Beehive Technician can come to your home and help install; however, a truck roll and an installation fee may apply.